

## **SUMMARY:**

Paul Walker brings a wealth of knowledge and experience in systems, organizational structures and the technology to support them. A strong background in education gives him a unique ability to communicate technical IT and organizational concepts to any audience, technical or not.

## **EXPERIENCE:**

### **NETWORK SERVICES FOR SMALL BUSINESS (NS<sub>4</sub>SB), OLYMPIA, WA**

Technical Director responsible for planning, conducting, presenting and writing reports for projects that include Code Red troubleshooting & repair; retail sales operations database and processing requirements determination, design and programming; network design for remote operation of client machines. Subject Matter Expert for the development of the Microsoft SMB Certification Examination (includes SBS 2003). First Microsoft Small Business Specialist in Olympia.

### **APPIX, INC., MCLEAN, VA**

Technical Director responsible for planning, conducting, presenting and writing the final reports for projects that have included:

- Business Process and Automation Requirement Reviews (management re-engineering) to provide most efficient organizations and recommending supporting information technology systems for a Biotech industry leader.
- Student and Administrative Services requirements determination, Request for Proposal writing, monitoring and vendor selection process for a Liberal Arts College in the Midwest.
- Network analysis, capability assessment and infrastructure evaluation to support anticipated growth and deployment of new IT systems.

### **TELECOM LABS, INC., SEATTLE, WA**

Project Manager for Enterprise Interaction Center telephony call center and new network installations, ensuring engineering, installation and connectivity met customer requirements. Systems were Windows NT/2000 networks including NT, Exchange, SQL and Web chat servers in LAN/WAN environments.

### **PIERCE COLLEGE, FORT LEWIS, WA (ADJUNCT FACULTY)**

Responsible for developing and delivering courseware in the Computer Network Engineering Program. Exposed to multi-server WAN/LAN network administration, system migration, design, implementation, topologies and protocols, hardware troubleshooting and repair.

### **U. S. DEPARTMENT OF DEFENSE, WORLDWIDE**

Increasingly responsible positions converting strategic vision to executable plans by leveraging available resources of people, money, technology, contractor and vendor services and sound business practices. Experience working within international, federal, state and local requirements, developing and managing annual budgets in excess of \$500 million, serving 54 autonomous business units with over 370,000 employees. Management Engineering experience to include Most Efficient Organization development and testing, statistical analysis, software design, development, fielding and maintenance.

## **COMPUTER CERTIFICATIONS AND SKILLS:**

<b>MICROSOFT SMALL BUSINESS SPECIALIST</b>	(SBS2003, SBS2008)
<b>CNE:</b> Certified Novell Engineer	(NetWare 4 & 5)
<b>MCSE+I:</b> Microsoft Certified Systems Engineer + Internet	(NT4, IIS4, TCP/IP, Exchange 5.5, IEAK)
<b>MCSE:</b>	(Windows 2000)
<b>MCDBA:</b> Microsoft Certified Database Administrator	(SQL 7.0)
<b>A+:</b> CompTIA Service Technician	
<b>ENTERPRISE INTERACTION CENTER ADMIN:</b> Integrated Messaging by Interactive Intelligence, Inc.	
<b>OTHER:</b> Proficient with MS Office Suite (Word, Excel, PowerPoint, Access, Project) & HTML	

**EDUCATION:**

<b>BS ED (MATH)</b>	Eastern Illinois University	Charleston, IL
<b>AAS LAW ENFORCEMENT</b>	Parkland College	Champaign, IL
<b>GRADUATE COURSES (MGT)</b>	Univ. of Illinois, Univ. of Maine, Central Michigan Univ.	